

# *Kalita*

## *A Private View*

*Kalita Al Swaidi  
76 Addison Road  
London W14 8EB*

*Tel: +44 (0) 207 460 1163 Fax: +44(0) 207 460 1162  
bespoke@kalita.co.uk*

### *Personal Details*

*Date.....Surname ..... First Name.....Mr/Ms*

*Address.....*

*.....Postcode.....*

*Telephone.....Mobile.....*

*Fax.....Email .....*

## *Your Order*

*Knickers are available in Small/Petite (8-10) Medium (10-12) or Large (12-14) Variations on sizes may occur with different styles.*

*Other sizes can be accommodated on request.*

*Any combinations of lingerie and embroidery colour are possible - see sample colours online. (Please use colour description on the left i.e. sky blue on the order form.)*

### *Lingerie Colour*

*Sky Blue - light blue*

*Fuchsia - fuchsia*

*Turquoise- turquoise*

*Blush - baby pink*

*Cream - cream*

*Black - black*

### *Embroidery Colour*

*Soda Water - off white*

*Saltmarsh Pink - light pink*

*Delft China - light blue*

*Thai Teal - turquoise*

*Ribbon Yellow - light yellow*

*Tangerine Fizz - orange*

<i>Lingerie Colour</i>	<i>Embroidery Colour</i>	<i>Size</i>	<i>Quantity</i>

<i>Postage:</i> <i>Please see below for postage charges and add as applicable</i>
<i>Total</i>

## *Your Message*

*Please write your desired message in the space below – limited to 16 characters maximum*

.....

.....

.....

*Please be sensitive to capitalization- if you would like ‘Mrs Robinson’ to appear on your garment please do not write ‘MRS ROBINSON’ and vice versa as we will embroider exactly what you write. Orders cannot be altered once they have been processed*

*Your embroidery will be sized to fit the back panel of your garment – size of the font will alter in relation to the garment size and to the length of embroidery requested.*

*For enquiries such as alternate embroidery placement and font sizing please call +44 (0) 7958 932 114*

## *Care*

*All Cheeky Kalita garments are made of French chiffon and personally hand finished. Your item is very delicate and needs to be treated with care. We recommend hand washing your lingerie in cold water with a mild detergent.*

*Please follow wash-care instructions very carefully as refund/exchanges will not be offered if garment is not cared for in the correct manner.*

## *Payment*

We are presently unable to process credit card purchases. Please make cheques / bankers drafts payable to:

Kalita  
76 Addison Road  
London  
W14 8EB

*All methods of payments must be cleared before delivery.*

## *Delivery*

We estimate your garment(s) will be ready in 6-8 weeks from receipt of your order. We will contact you by telephone when your garment is ready to collect and organise delivery. Royal Mail Special Delivery (insured up to £250) is charged at £10 per item. Courier delivery can be arranged at on request.

*Delivery address (if different from above)*

.....  
.....

## *Gift Wrapping*

*All pieces come in wrapped in tissue with rose petals and Tea - rose scent.  
Presentation boxes and personal messages are also available on request.*

## *Refunds and Exchanges*

*Due to the bespoke nature of the garment we cannot offer refunds or exchanges.  
Faulty items will be either be refunded, exchanged, or replaced as soon as possible.  
Please follow the wash-care instructions on each item. Items not 'cared-for' in the correct  
manner will not be refunded or exchanged.*

*Please send items back via Royal Mail Special Delivery or other recorded method with a receipt  
obtained from the Post office, as we cannot be held responsible for any items lost during transit.  
Postage costs will be refunded on Faulty items.*

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